

# PRODUCT DISCONTINUANCE BULLETIN



Issue Date: August 4, 2008

PDB Number: PDB\_bc637PCI-U.pdf

## Product

Symmetricom bc637PCI-U GPS Synchronized Time and Frequency processor card



**Discontinued: bc637PCI-U**



**Replacement: bc637PCI-V2**

## Overview

Symmetricom is announcing the discontinuance of the bc637PCI-U GPS Synchronized Time and Frequency processor card. This model contains obsolete parts no longer available in the market. The replacement bc637PCI-V2 is 100% form and fit compatible. Minor functional changes have been made along with added features. See the product change notice (PCN) dated August 2008 for complete details regarding all changes. Note: the bc635PCI-U model is not affected by this discontinuance, though users are encouraged to migrate from the bc635PCI-U to the newer bc635PCI-V2.

## Product Obsolescence Timeline

Milestone	Date
Last Day to Order	While supplies last.
Extended Warranty Contracts (maximum expiration date)	September 2012
Repair End Date (Out-of-warranty repairs will not be available for this product beyond this date)	September 2012
Customer Support Contracts (non-repair services)	Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Customers can contact SGS for service availability and terms.

## Affected Models and Replacement Product Summary

Current Models	Current Part #s	Replacement Models	Replacement Part #s
bc637PCI-U	bc637PCI-U	bc637PCI-V2	bc637PCI-V2
bc637PCI-U-OCXO	bc637PCI-U-OCXO	bc637PCI-V2-OCXO	bc637PCI-V2-OCXO

## **Support Policy**

Repair services and maintenance contracts are expected to be available for 4 years from the product's discontinuance date. In the event of parts or component obsolescence, repairs will be made on a best efforts basis. All other service options (spares support, telephone technical support, on-site maintenance, training, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Interested customers should contact SGS to check a product's eligibility for services and any applicable terms.

## **Contact Information**

Symmetricom Global Services                      1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA  
1-408-428-7907 worldwide

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