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# **Angle and Speed Calculation MSS Software Implementation**

## **User Guide**



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# Introduction

## Angle Calculation

In sensorless motor control applications, the back EMF of the motor is used to calculate the rotor angle. In this implementation, the back EMF is calculated using the Luenberger State Observer system, as shown in [Figure 1](#). The Luenberger State Observer system takes voltage and currents represented in stationary orthogonal two-phase reference frame along with feedback signals from the state observer as inputs. The feedback signals are estimated voltage and currents in stationary orthogonal two-phase ( $\alpha, \beta$  axis) reference frames. The estimated voltage signals from the state observer are given to a phase lock loop, which gives the rotor speed and rotor angle as output.

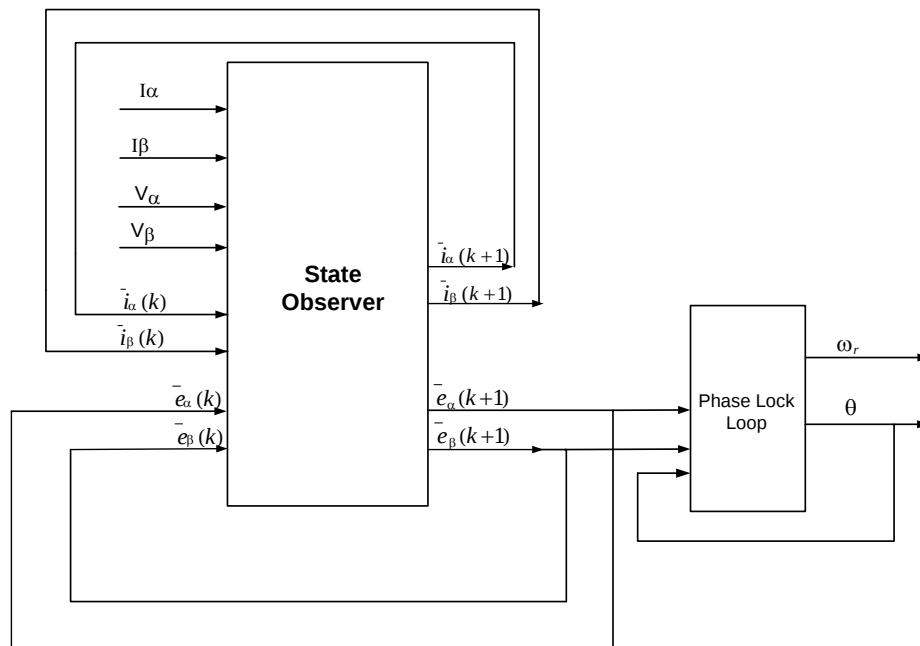


Figure 1 · Angle Calculation Block Diagram using Luenberger State Observer

## Speed Calculation

The angle calculated from the above implementation is used to calculate the rotor speed. The angle is given to a high pass filter (differentiator). The output of the filter would give the value of the rotor speed (since  $d\theta/dt = \omega$ ). The high pass filter is implemented by choosing the filter coefficients accordingly.

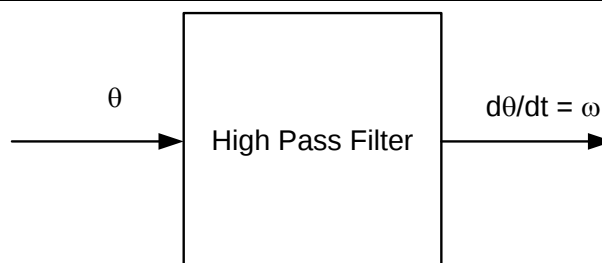


Figure 2 · Speed Calculation



# API Type Definitions

This section describes the type definitions required to implement the MSS software libraries of angle and speed calculations.

## Angle Calculation Type Definitions

### current\_type

Table 1 gives the type definition of current\_type.

**Table 1 · current\_type**

|              |                                                                                                                                                                                                |                                                                                                      |
|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|
| <b>Name</b>  | current_type                                                                                                                                                                                   |                                                                                                      |
| <b>Type</b>  | typedef struct<br>{<br>int32_t actual_ialpha;<br>int32_t actual_ibeta;<br>int32_t estimated_ialpha;<br>int32_t estimated_ibeta;<br>int32_t max_limit;<br>int32_t min_limit;<br>} current_type; |                                                                                                      |
| <b>File</b>  | Lib.h                                                                                                                                                                                          |                                                                                                      |
| <b>Range</b> | int32_t actual_ialpha                                                                                                                                                                          | The actual current component in stationary orthogonal reference frame on alpha axis                  |
|              | int32_t actual_ibeta                                                                                                                                                                           | The actual current component in stationary orthogonal reference frame on beta axis                   |
|              | int32_t estimated_ialpha                                                                                                                                                                       | The estimated current component in stationary orthogonal reference frame on alpha axis               |
|              | int32_t estimated_ibeta                                                                                                                                                                        | The estimated current component in stationary orthogonal reference frame on beta axis                |
|              | int32_t max_limit                                                                                                                                                                              | The limit value of estimated_ialpha and estimated_ibeta, if these values exceed the max_limit        |
|              | int32_t min_limit                                                                                                                                                                              | The limit value of estimated_ialpha and estimated_ibeta, if these values are less than the min_limit |

## voltage\_type

Table 2 gives the type definition of voltage\_type.

**Table 2 · voltage\_type**

|              |                                                                                           |                                                                                     |
|--------------|-------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
| <b>Name</b>  | voltage_type                                                                              |                                                                                     |
| <b>Type</b>  | typedef struct<br>{<br>int32_t actual_valpha;<br>int32_t actual_vbeta;<br>} voltage_type; |                                                                                     |
| <b>File</b>  | Lib.h                                                                                     |                                                                                     |
| <b>Range</b> | int32_t actual_valpha                                                                     | The actual voltage component in stationary orthogonal reference frame on alpha axis |
|              | int32_t actual_vbeta                                                                      | The actual voltage component in stationary orthogonal reference frame on beta axis  |

## bemf\_type

Table 3 gives the type definition of bemf\_type.

**Table 3 · bemf\_type**

|              |                                                                                                                                          |                                                                                                      |
|--------------|------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|
| <b>Name</b>  | bemf_type                                                                                                                                |                                                                                                      |
| <b>Type</b>  | typedef struct<br>{<br>int32_t estimated_ealpha;<br>int32_t estimated_ebeta;<br>int32_t max_limit;<br>int32_t min_limit;<br>} bemf_type; |                                                                                                      |
| <b>File</b>  | Lib.h                                                                                                                                    |                                                                                                      |
| <b>Range</b> | int32_t estimated_ealpha                                                                                                                 | The estimated back emf voltage component in stationary orthogonal reference frame on alpha axis      |
|              | int32_t estimated_ebeta                                                                                                                  | The estimated back emf voltage component in stationary orthogonal reference frame on beta axis       |
|              | int32_t max_limit                                                                                                                        | The limit value of estimated_ealpha and estimated_ebeta, if these values exceed the max_limit        |
|              | int32_t min_limit                                                                                                                        | The limit value of estimated_ealpha and estimated_ebeta, if these values are less than the min_limit |

## stateobserver\_type

Table 4 gives the type definition of stateobserver\_type.

**Table 4 · stateobserver\_type**

|              |                                                                                                                                                                                                                                                                                 |                                                                                                                                             |
|--------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Name</b>  | stateobserver_type                                                                                                                                                                                                                                                              |                                                                                                                                             |
| <b>Type</b>  | <pre>typedef struct {     current_type current;     voltage_type voltage;     bemf_type bemf;     int32_t estimatorfactor1;     int32_t estimatorfactor2;     int32_t estimatorfactor3;     int32_t estimatorfactor4;     int32_t estimatorfactor5; } stateobserver_type;</pre> |                                                                                                                                             |
| <b>File</b>  | Lib.h                                                                                                                                                                                                                                                                           |                                                                                                                                             |
| <b>Range</b> | current_type current                                                                                                                                                                                                                                                            | The actual and estimated currents on alpha axis and beta axis                                                                               |
|              | voltage_type voltage                                                                                                                                                                                                                                                            | The actual and estimated voltages on alpha axis and beta axis                                                                               |
|              | bemf_type bemf                                                                                                                                                                                                                                                                  | The estimated backemf on alpha and beta axis                                                                                                |
|              | int32_t estimatorfactor1                                                                                                                                                                                                                                                        | This value is calculated using the equation: $R * Ts / Ls$<br>where,<br>Ls - Phase inductance<br>R - Phase Resistance<br>Ts - Sampling time |
|              | int32_t estimatorfactor2                                                                                                                                                                                                                                                        | This value is calculated by $Ts / Ls$                                                                                                       |
|              | int32_t estimatorfactor3                                                                                                                                                                                                                                                        | This value is calculated as $K1 * Ts$<br>Where ,<br>K1 - observer gain<br>Ts - Sampling time                                                |
|              | int32_t estimatorfactor4                                                                                                                                                                                                                                                        | This value is calculated as $K2 * Ts$<br>Where,<br>K2 - observer gain<br>Ts - Sampling time                                                 |

|  |                          |                                                                                                                |
|--|--------------------------|----------------------------------------------------------------------------------------------------------------|
|  | int32_t estimatorfactor5 | This value is calculated as $p * T_s$<br>Where ,<br>p - number of pole pairs of motor<br>$T_s$ - Sampling time |
|--|--------------------------|----------------------------------------------------------------------------------------------------------------|

## angle\_correction\_type

Table 5 gives the type definition of angle\_correction\_type.

**Table 5 · angle\_correction\_type**

|              |                                                                                                                                                                                                                                                      |                                                         |
|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| <b>Name</b>  | angle_correction_type                                                                                                                                                                                                                                |                                                         |
| <b>Type</b>  | <pre>typedef struct {     picontrollertype pi_anglecorrection;     int32_t rotor_electrical_anlge;     int32_t rotor_speed;     int32_t sinvalue;     int32_t cosvalue;     int32_t direction;     int32_t posoffset; } angle_correction_type;</pre> |                                                         |
| <b>File</b>  | Lib.h                                                                                                                                                                                                                                                |                                                         |
| <b>Range</b> | picontrollertype pi_anglecorrection                                                                                                                                                                                                                  | The PI controller of the angle correction               |
|              | int32_t rotor_electrical_anlge                                                                                                                                                                                                                       | The rotor electrical angle                              |
|              | int32_t rotor_speed                                                                                                                                                                                                                                  | The speed of the rotor                                  |
|              | int32_t sinvalue                                                                                                                                                                                                                                     | The sine value of the previous rotor electrical angle   |
|              | int32_t cosvalue                                                                                                                                                                                                                                     | The cosine value of the previous rotor electrical angle |
|              | int32_t direction                                                                                                                                                                                                                                    | The direction of rotor.                                 |
|              | int32_t posoffset                                                                                                                                                                                                                                    | The position offset                                     |

## angle\_calculation\_type

Table 6 gives the type definition of angle\_calculation\_type.

**Table 6 · angle\_calculation\_type**

|             |                                                                                                                                     |  |
|-------------|-------------------------------------------------------------------------------------------------------------------------------------|--|
| <b>Name</b> | angle_calculation_type                                                                                                              |  |
| <b>Type</b> | <pre>typedef struct {     stateobserver_type stateobserver;     angle_correction_type angle_values; } angle_calculation_type;</pre> |  |

|              |                                    |                            |
|--------------|------------------------------------|----------------------------|
| <b>File</b>  | Lib.h                              |                            |
| <b>Range</b> | stateobserver_type stateobserver   | The state observer block   |
|              | angle_correction_type angle_values | The angle correction block |

## Speed Calculation Type Definitions

### filter\_type

Table 7 gives the type definition of filter\_type.

Table 7 · filter\_type

|              |                                                                                                      |                         |
|--------------|------------------------------------------------------------------------------------------------------|-------------------------|
| <b>Name</b>  | filter_type                                                                                          |                         |
| <b>Type</b>  | <pre>typedef struct {     int32_t coeff_a;     int32_t coeff_b;     int32_t y1; } filter_type;</pre> |                         |
| <b>File</b>  | Lib.h                                                                                                |                         |
| <b>Range</b> | int32_t coeff_a                                                                                      | The coefficient value A |
|              | int32_t coeff_b                                                                                      | The coefficient value B |
|              | int32_t y1                                                                                           | The filter output value |

### speedcalculation\_type

Table 8 gives the type definition of speedcalculation\_type:

Table 8 · speedcalculation\_type

|              |                                                                                                                                                                               |                                                                                                                    |
|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| <b>Name</b>  | speedcalculation_type                                                                                                                                                         |                                                                                                                    |
| <b>Type</b>  | <pre>typedef struct {     int32_t electrical_anlge;     int32_t speed;     int32_t direction;     uint32_t calc_count;     filter_type filter; } speedcalculation_type;</pre> |                                                                                                                    |
| <b>File</b>  | Lib.h                                                                                                                                                                         |                                                                                                                    |
| <b>Range</b> | int32_t electrical_anlge                                                                                                                                                      | The rotor electrical angle                                                                                         |
|              | int32_t speed                                                                                                                                                                 | The current speed of the motor                                                                                     |
|              | int32_t direction                                                                                                                                                             | The direction of the motor. This value shall hold the numerical representation of clockwise or counter clock wise. |
|              | uint32_t calc_count                                                                                                                                                           | The speed control rate                                                                                             |
|              | filter_type filter                                                                                                                                                            | The filter structure that contains filter coefficient and output                                                   |



# API Functions Description

This section describes the functions required to implement the various tasks of angle and speed calculations.

## Angle Calculation Functions Description

### AngleCalc\_Init

Table 9 describes the AngleCalc\_Init function that is used to initialize all the values present in the angle calculation structure to zero.

**Table 9 • Specification of API AngleCalc\_Init**

|                              |                                                                                 |
|------------------------------|---------------------------------------------------------------------------------|
| <b>Syntax</b>                | <pre>void AngleCalc_Init(<br/>angle_calculation_type *anglecalc_ptr<br/>)</pre> |
| <b>Re-entrancy</b>           | Re-entrant                                                                      |
| <b>Parameters (Inputs)</b>   | anglecalc_ptr: Pointer to the input structure                                   |
| <b>Parameters (Output)</b>   | anglecalc_ptr: Pointer to the output structure                                  |
| <b>Return</b>                | None                                                                            |
| <b>Algorithm Description</b> | This function initializes the angle calculation structure to zero.              |

### AngleCalc\_SetGainAndFactor

Table 10 describes the AngleCalc\_SetGainAndFactor function that is used to set the angle calculation structure to the configured value.

**Table 10 • Specification of API AngleCalc\_SetGainAndFactor**

|                              |                                                                                                                                                                                                                                                                                                                    |
|------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Syntax</b>                | <pre>void AngleCalc_SetGainAndFactor(<br/>angle_calculation_type *anglecalc_ptr,<br/>int32_t estimatorfactor1,<br/>int32_t estimatorfactor2,<br/>int32_t estimatorfactor3,<br/>int32_t estimatorfactor4,<br/>int32_t estimatorfactor5,<br/>)</pre>                                                                 |
| <b>Re-entrancy</b>           | Re-entrant                                                                                                                                                                                                                                                                                                         |
| <b>Parameters (Inputs)</b>   | anglecalc_ptr: Pointer to angle calculation structure<br>estimatorfactor1: calculated as $R \cdot T_s / L_s$<br>estimatorfactor2: calculated as $T_s / L_s$<br>estimatorfactor3: calculated as $K_1 \cdot T_s$<br>estimatorfactor4: calculated as $K_2 \cdot T_s$<br>estimatorfactor5: calculated as $P \cdot T_s$ |
| <b>Parameters (Output)</b>   | None                                                                                                                                                                                                                                                                                                               |
| <b>Return</b>                | None                                                                                                                                                                                                                                                                                                               |
| <b>Algorithm Description</b> | This function sets the angle calculation structure to configured value.                                                                                                                                                                                                                                            |

## AngleCalc\_RotorAngle

Table 11 describes the AngleCalc\_RotorAngle function that is used to calculate the rotor angle by following the algorithm mentioned in Figure 3 and Figure 4.

**Table 11 · Specification of API AngleCalc\_RotorAngle**

|                              |                                                                                   |
|------------------------------|-----------------------------------------------------------------------------------|
| <b>Syntax</b>                | static inline AngleCalc_RotorAngle(<br>angle_calculation_type *anglecalc_ptr<br>) |
| <b>Re-entrancy</b>           | Re-entrant                                                                        |
| <b>Parameters (Inputs)</b>   | anglecalc_ptr: Pointer to the input structure                                     |
| <b>Parameters (Output)</b>   | anglecalc_ptr: Pointer to the output structure                                    |
| <b>Return</b>                | None                                                                              |
| <b>Algorithm Description</b> | The flow of rotor angle calculation is represented in Figure 3 and Figure 4.      |

## AngleCalc\_RotorSpeed

Table 12 describes the AngleCalc\_RotorSpeed function that is used to calculate the speed of the rotor by following the algorithm discussed in Figure 5.

**Table 12 · Specification of API AngleCalc\_RotorSpeed**

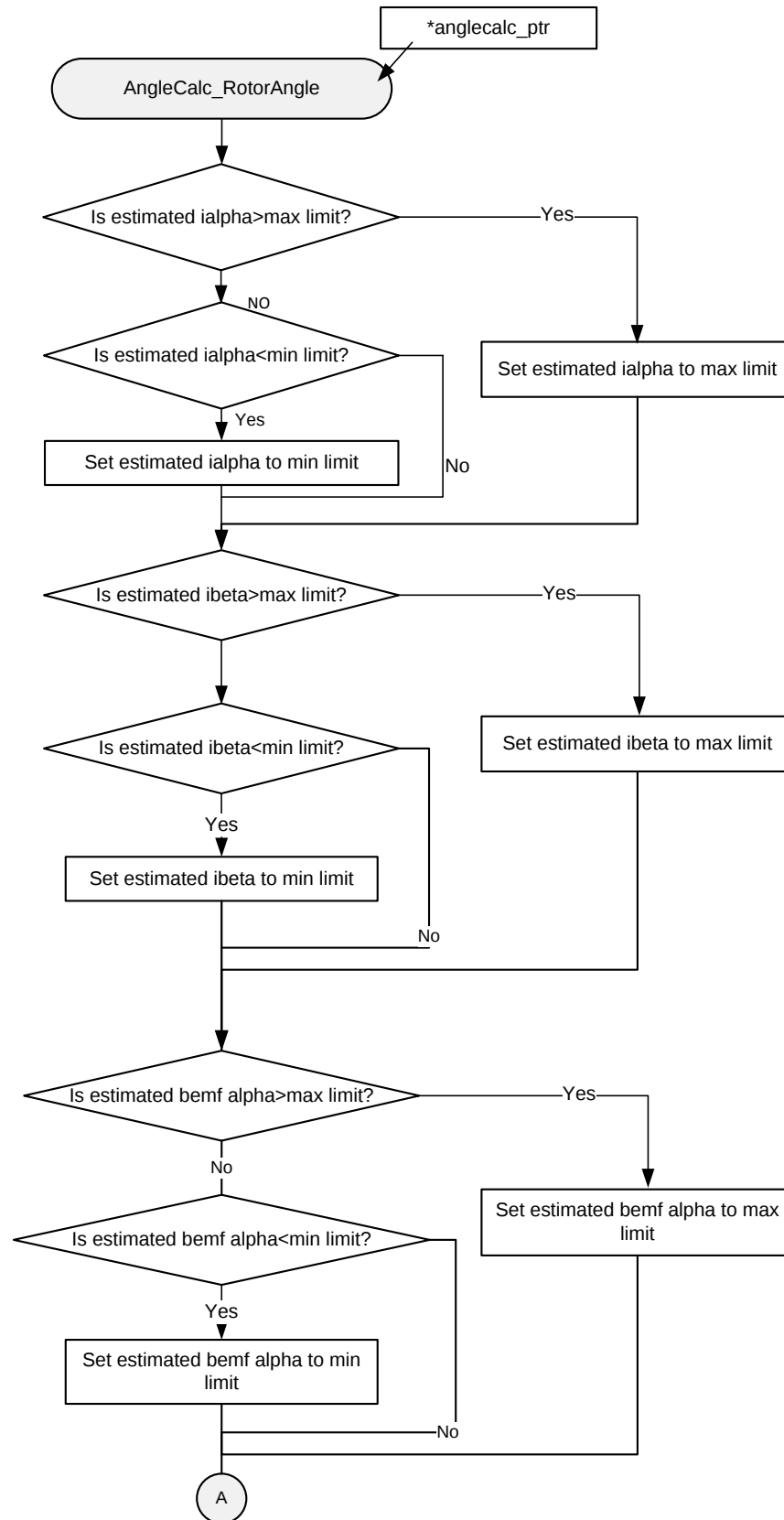
|                              |                                                                                   |
|------------------------------|-----------------------------------------------------------------------------------|
| <b>Syntax</b>                | static inline AngleCalc_RotorSpeed(<br>angle_calculation_type *anglecalc_ptr<br>) |
| <b>Re-entrancy</b>           | Re-entrant                                                                        |
| <b>Parameters (Inputs)</b>   | anglecalc_ptr: Pointer to the input structure                                     |
| <b>Parameters (Output)</b>   | anglecalc_ptr: Pointer to the output structure                                    |
| <b>Return</b>                | None                                                                              |
| <b>Algorithm Description</b> | The flow of rotor angle calculation is represented in Figure 5.                   |

## AngleCalc\_SetEstBemfMinMax

Table 13 describes the AngleCalc\_SetEstBemfMinMax function that is used to set the maximum and minimum limits of the estimated voltage value.

**Table 13 · Specification of API AngleCalc\_SetEstBemfMinMax**

|                              |                                                                                                                                                               |
|------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Syntax</b>                | void AngleCalc_SetEstVoltageMinMax(<br>angle_calculation_type *anglecalc_ptr<br>int32_t minvalue,int32_t maxvalue<br>)                                        |
| <b>Re-entrancy</b>           | Re-entrant                                                                                                                                                    |
| <b>Parameters (Inputs)</b>   | anglecalc_ptr: Pointer to the input structure<br>minvalue: Lower limit value of the estimated voltage<br>maxvalue: Upper limit value of the estimated voltage |
| <b>Parameters (Output)</b>   | anglecalc_ptr: Pointer to the output structure                                                                                                                |
| <b>Return</b>                | None                                                                                                                                                          |
| <b>Algorithm Description</b> | anglecalc_ptr ->voltage.estimated_min_limit = minvalue<br>anglecalc_ptr ->voltage.estimated_max_limit = maxvalue                                              |



**Figure 3 · Rotor Angle Calculation Flow Chart: Part 1**

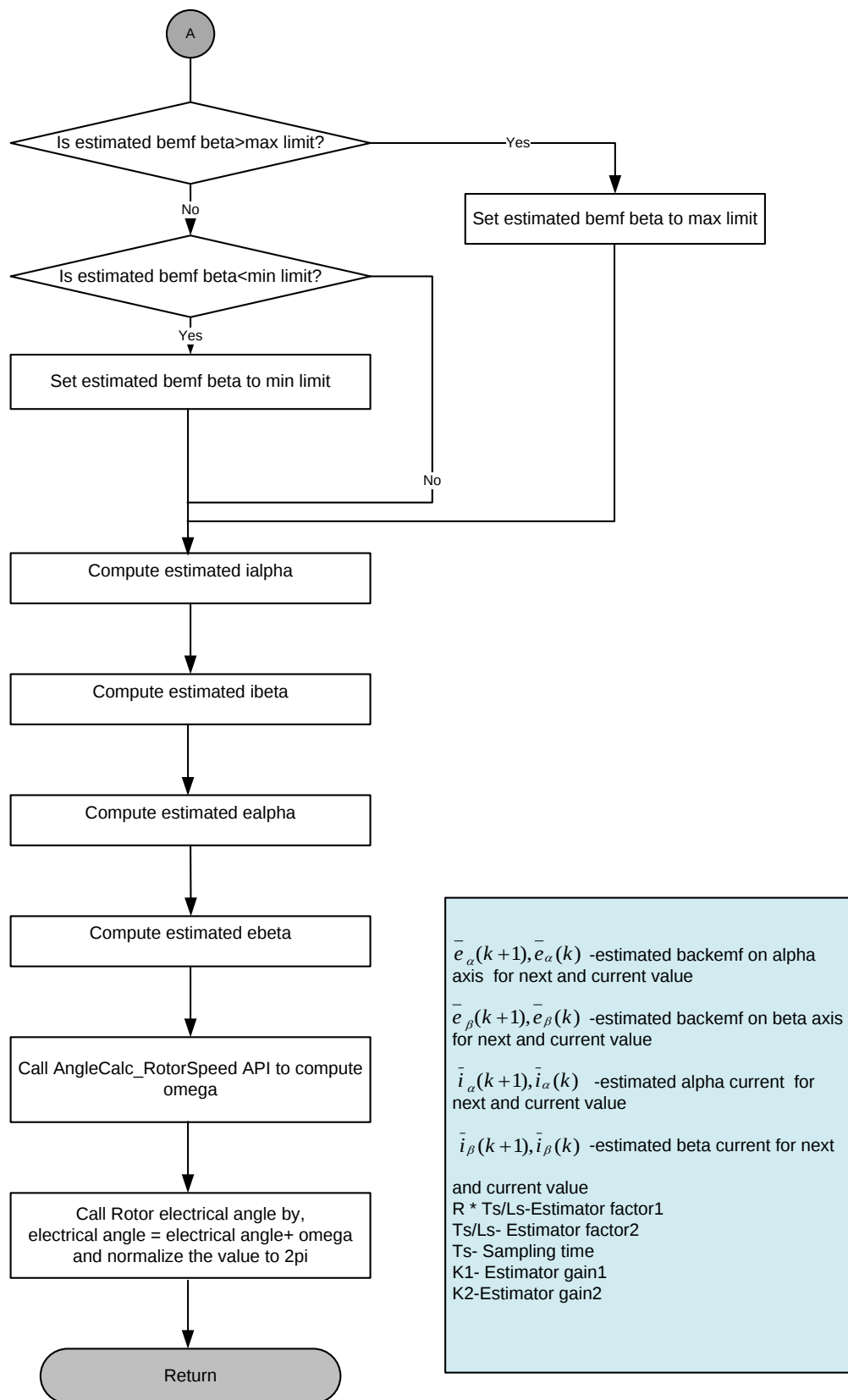


Figure 4 · Rotor Angle Calculation Flow Chart: Part 2

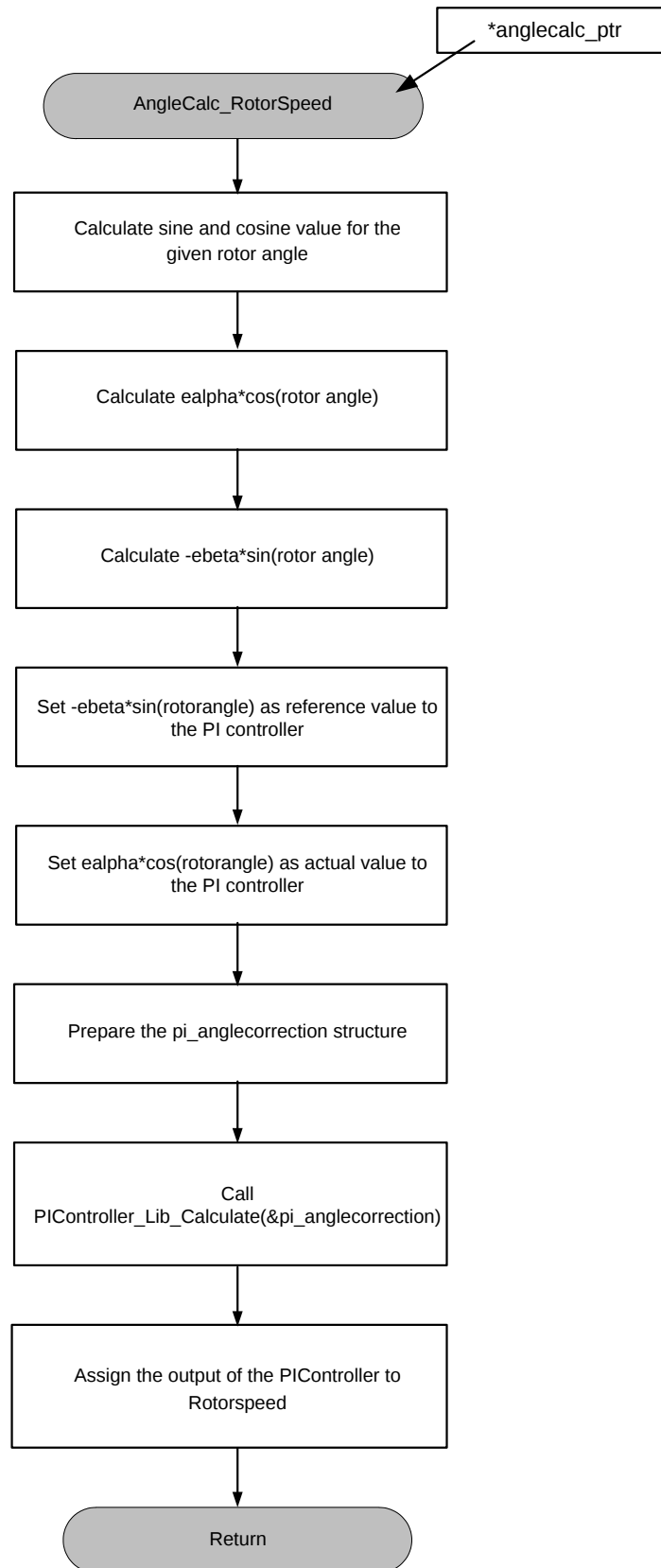


Figure 5 · Rotor Speed Calculation

## AngleCalc\_SetEstCurrentMinMax

Table 14 describes the AngleCalc\_SetEstCurrentMinMax function that is used to set the minimum and maximum limits of the estimated current value.

**Table 14 · Specification of API AngleCalc\_SetEstCurrentMinMax**

|                              |                                                                                                                                                               |
|------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Syntax</b>                | void AngleCalc_SetEstCurrentMinMax(<br>angle_calculation_type *anglecalc_ptr<br>int32_t minvalue,int32_t maxvalue<br>)                                        |
| <b>Re-entrancy</b>           | Re-entrant                                                                                                                                                    |
| <b>Parameters (Inputs)</b>   | anglecalc_ptr: Pointer to the input structure<br>minvalue: Lower limit value of the estimated current<br>maxvalue: Upper limit value of the estimated current |
| <b>Parameters (Output)</b>   | anglecalc_ptr: Pointer to the output structure                                                                                                                |
| <b>Return</b>                | None                                                                                                                                                          |
| <b>Algorithm Description</b> | anglecalc_ptr -> current.estimated_min_limit = minvalue<br>anglecalc_ptr -> current.estimated_max_limit = maxvalue                                            |

## Speed Calculation Functions Description

### SpeedCalc\_Init

Table 15 describes the SpeedCalc\_Init function that is used to initialize the speed calculation structure to zero.

**Table 15 · Specification of API SpeedCalc\_Init**

|                              |                                                                   |
|------------------------------|-------------------------------------------------------------------|
| <b>Syntax</b>                | void SpeedCalc_Init(<br>speedcalculation_type *speedcalc_ptr<br>) |
| <b>Re-entrancy</b>           | Non Re-entrant                                                    |
| <b>Parameters (Inputs)</b>   | speedcalc_ptr: Pointer to the input structure                     |
| <b>Parameters (Output)</b>   | speedcalc_ptr: Pointer to the output structure                    |
| <b>Return</b>                | None                                                              |
| <b>Algorithm Description</b> | This function initializes the speed calculation structure to zero |

### SpeedCalc\_Set\_FilterConst

Table 16 describes the SpeedCalc\_Set\_FilterConst function that is used to set the filter coefficients, 'a' and 'b' in speed calculation structure.

**Table 16 · Specification of API SpeedCalc\_Set\_FilterConst**

|                            |                                                                                                                          |
|----------------------------|--------------------------------------------------------------------------------------------------------------------------|
| <b>Syntax</b>              | void SpeedCalc_Set_FilterConst(<br>speedcalculation_type *speedcalc_ptr,<br>int32_t coeff_a,int32_t coeff_b<br>)         |
| <b>Re-entrancy</b>         | Re-entrant                                                                                                               |
| <b>Parameters (Inputs)</b> | speedcalc_ptr : Pointer to speed calculation structure<br>coeff_a: filter coefficient A<br>coeff_b: filter coefficient B |
| <b>Parameters (Output)</b> | None                                                                                                                     |

|                              |                                                                                                                                                                                      |
|------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Return</b>                | None                                                                                                                                                                                 |
| <b>Algorithm Description</b> | This function sets the speed calculation structure coefficient 'a' and 'b' as mentioned below:<br>speedcalc_ptr->filter.coeff_a = coeff_a<br>speedcalc_ptr->filter.coeff_b = coeff_b |

## SpeedCalc\_Filter

Table 17 describes the SpeedCalc\_Filter function that is used for filter implementation.

**Table 17 · Specification of API SpeedCalc\_Filter**

|                              |                                                                                                                                                                                                                                                                                                                                                    |
|------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Syntax</b>                | void SpeedCalc_Filter(<br>speedcalculation_type *speedcalc_ptr<br>)                                                                                                                                                                                                                                                                                |
| <b>Re-entrancy</b>           | Re-entrant                                                                                                                                                                                                                                                                                                                                         |
| <b>Parameters (Inputs)</b>   | speedcalc_ptr: Pointer to the input structure                                                                                                                                                                                                                                                                                                      |
| <b>Parameters (Output)</b>   | speedcalc_ptr: Pointer to the output structure                                                                                                                                                                                                                                                                                                     |
| <b>Return</b>                | None                                                                                                                                                                                                                                                                                                                                               |
| <b>Algorithm Description</b> | The filter is implemented as below:<br>$\text{speedcalc\_ptr} \rightarrow \text{filter.y1} = ( (\text{speedcalc\_ptr} \rightarrow \text{filter.coeff\_a} * \text{input}) - (\text{speedcalc\_ptr} \rightarrow \text{filter.coeff\_b} * \text{speedcalc\_ptr} \rightarrow \text{filter.y1}) + \text{speedcalc\_ptr} \rightarrow \text{filter.y1} )$ |

## SpeedCalc\_GetSpeed

Table 18 describes the SpeedCalc\_GetSpeed function that is used to calculate the speed by differentiating the rotor angle (since  $d\theta/dt = \omega r$ ). This function returns the value of the speed of the rotor.

**Table 18 · Specification of API SpeedCalc\_GetSpeed**

|                              |                                                                                |
|------------------------------|--------------------------------------------------------------------------------|
| <b>Syntax</b>                | int32_t SpeedCalc_GetSpeed(<br>const speedcalculation_type *speedcalc_ptr<br>) |
| <b>Re-entrancy</b>           | Re-entrant                                                                     |
| <b>Parameters (Inputs)</b>   | speedcalc_ptr: Pointer to the input structure                                  |
| <b>Parameters (Output)</b>   | speedcalc_ptr: Pointer to the output structure                                 |
| <b>Return</b>                | Speed                                                                          |
| <b>Algorithm Description</b> | This API returns the speedcalc_ptr->filter.y1 value as speed.                  |

## SpeedCalc\_GetDirection

Table 19 describes the SpeedCalc\_GetDirection function, which is used to return a value that indicates the direction of rotation of the rotor.

**Table 19 · Specification of API SpeedCalc\_GetDirection**

|                              |                                                                                    |
|------------------------------|------------------------------------------------------------------------------------|
| <b>Syntax</b>                | int32_t SpeedCalc_GetDirection(<br>const speedcalculation_type *speedcalc_ptr<br>) |
| <b>Re-entrancy</b>           | Re-entrant                                                                         |
| <b>Parameters (Inputs)</b>   | speedcalc_ptr: Pointer to the input structure                                      |
| <b>Parameters (Output)</b>   | speedcalc_ptr: Pointer to the output structure                                     |
| <b>Return</b>                | Direction                                                                          |
| <b>Algorithm Description</b> | This API returns the speedcalc_ptr->direction value as direction.                  |



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# Product Support

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Microsemi SoC Products Group backs its products with various support services, including Customer Service, Customer Technical Support Center, a website, electronic mail, and worldwide sales offices. This appendix contains information about contacting Microsemi SoC Products Group and using these support services.

## Customer Service

Contact Customer Service for non-technical product support, such as product pricing, product upgrades, update information, order status, and authorization.

From North America, call **800.262.1060**

From the rest of the world, call **650.318.4460**

Fax, from anywhere in the world **408.643.6913**

## Customer Technical Support Center

Microsemi SoC Products Group staffs its Customer Technical Support Center with highly skilled engineers who can help answer your hardware, software, and design questions about Microsemi SoC Products. The Customer Technical Support Center spends a great deal of time creating application notes, answers to common design cycle questions, documentation of known issues and various FAQs. So, before you contact us, please visit our online resources. It is very likely we have already answered your questions.

## Technical Support

Visit the Microsemi SoC Products Group Customer Support website for more information and support (<http://www.microsemi.com/soc/support/search/default.aspx>). Many answers available on the searchable web resource include diagrams, illustrations, and links to other resources on website.

## Website

You can browse a variety of technical and non-technical information on the Microsemi SoC Products Group [home page](http://www.microsemi.com/soc/), at <http://www.microsemi.com/soc/>.

## Contacting the Customer Technical Support Center

Highly skilled engineers staff the Technical Support Center. The Technical Support Center can be contacted by email or through the Microsemi SoC Products Group website.

### Email

You can communicate your technical questions to our email address and receive answers back by email, fax, or phone. Also, if you have design problems, you can email your design files to receive assistance. We constantly monitor the email account throughout the day. When sending your request to us, please be sure to include your full name, company name, and your contact information for efficient processing of your request.

The technical support email address is [soc\\_tech@microsemi.com](mailto:soc_tech@microsemi.com).

### My Cases

Microsemi SoC Products Group customers may submit and track technical cases online by going to [My Cases](#).

### Outside the U.S.

Customers needing assistance outside the US time zones can either contact technical support via email ([soc\\_tech@microsemi.com](mailto:soc_tech@microsemi.com)) or contact a local sales office. [Sales office listings](#) can be found at [www.microsemi.com/soc/company/contact/default.aspx](http://www.microsemi.com/soc/company/contact/default.aspx).

## ITAR Technical Support

For technical support on RH and RT FPGAs that are regulated by International Traffic in Arms Regulations (ITAR), contact us via [soc\\_tech\\_itar@microsemi.com](mailto:soc_tech_itar@microsemi.com). Alternatively, within [My Cases](#), select **Yes** in the ITAR drop-down list. For a complete list of ITAR-regulated Microsemi FPGAs, visit the [ITAR](#) web page.





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