![Microsemi logo]

October 30, 2012
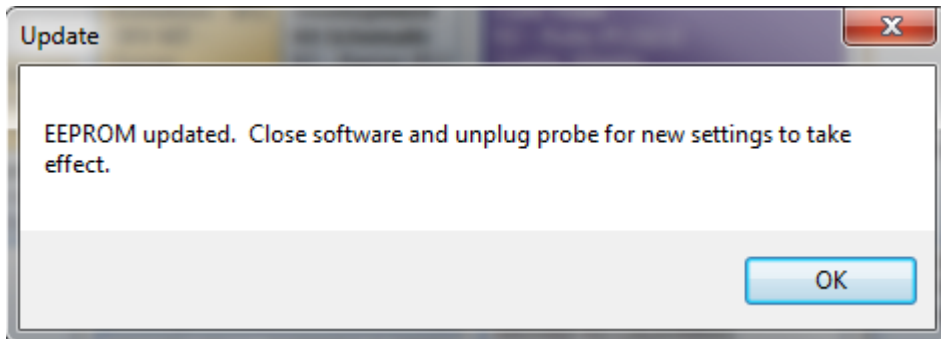
CN Number: 1216

CN Change Level: Minor

Subject: FlashPro4 Replacement Recommended Due to Update Message on Limited Number of Units

Dear Customer,

This notice is to inform customers who may have received new FlashPro4 units that exhibit a specific update message.

An issue was recently discovered with FlashPro4 units that were shipped during the 9/21 – 9/28 time frame. These units are easily identifiable since they come in a new DVD style case.

When first connecting the unit to the PC, a window opens and displays an update message:

"EEPROM updated. Close software and unplug probe for new settings to take effect."

After clicking **OK** and proceeding to programming, the same message is repeated. The device programs correctly and functions, but the EEPROM updated message is displayed every time. To avoid customer and tech support impact, we would like to replace these units in the field.

AFFECTED PART NUMBER: FLASHPRO4 (not all units are affected)

We recommend that customers request an RMA through the channel used to purchase the units. For any clarifications or questions, please contact Microsemi SoC Products Group Customer Service by email at customer.service@actel.com.

Regards,

Microsemi Corporation